

Features Overview	iB2-Go	iB2-Pro
Extensions	Unlimited	Unlimited
SIP Channels *	1 per user as standard	2 per user as standard
Free Calls to Extensions	✓	✓
Interactive Voice Response (IVR) **	1 per system as standard	4 per system as standard
Conferencing Calling	✓	✓
Advanced Conference Bridges +	x	1 per system as standard
Call Queues	✓	✓
Enhanced ACD Queues	✓	✓
Music on Hold	✓	✓
Voicemail to Email	✓	✓
Ring Groups ***	1 per system as standard	Unlimited
Call Recording	✓	✓
Call Monitoring	✓	✓
Call Whispering	✓	✓
Online Control Panel	✓	✓
Custom Ring Tones	✓	✓
Multiple Operating Times	✓	✓
Caller ID Management	✓	✓
Follow Me	✓	✓
Group Hunt	✓	✓
Call Forwarding	✓	✓
Do Not Disturb	✓	✓
Call Management	✓	✓
Speakerphone Page	✓	✓
Contact Integration/Directory/BFL list	✓	✓
Click to Dial	Optional - Requires Application	Optional - Requires Application
Speed Dials	✓	✓
Monitor Queues	✓	✓
Call-back	✓	✓
Call Filters and Blocking	✓	✓
Instant Messaging	x	✓
Video Calling	x	✓
CRM Integration ∇	Optional - Requires Application	Optional - Requires Application
Reporting	✓	✓
Wallboard/Stats	Optional - Requires Application	Optional - Requires Application
Desk Phone	Compatible	Compatible
Computer Softphone Compatible	Optional - Requires Application	Optional - Requires Application
Smartphone Compatible App •	Optional	Optional

* Additional SIP channels can be arranged.

** Additional IVRs available.

*** Additional ring groups available.

+ iB2-Pro conference bridge supports 10 users a meeting. Advanced conference bridges can be added/upgraded.

∇ Requires Communicator CTI client from iB2i.

• Smartphone user can be added.

NB: Analogue/BRI/PRI (ISDN) cards/gateways available.

DISTRIBUTOR:

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VOIP/ANALOG PHONES

iB2i PBX supports VoIP and traditional PSTN telephony technologies. Also supporting a wide variety of handsets: Snom, Sipura, Grandstream, Cisco, Lynksys, Polycom & Aastra are some of the supported manufacturers. Each handset has its own set-up guide, full install guide, and most are auto provisioned.

MULTIPLE OFFICES

Connect multiple site office locations, home workers, on the same phone network with one switch to manage them all at the greatest of ease.



iB2i PBX: Business Edition

CONNECTING YOUR BUSINESS TO THE TECHNOLOGY RESOURCES YOU NEED

iB2i PBX Business Edition provides organisations with features that meet today's demanding communications requirements that all businesses face.

In addition to the standard features of all new generation IPPBXs, Our Business Edition includes comprehensive enhanced services, telephony applications, system administration, and end user applications, customization, reliability, and setup and configuration features in a truly scalable manner.

We utilise the latest technological advances in telecommunication services. Our core focus is delivering business grade telephone systems with all associated outbound and inbound call routing, supported with the best in class voice and data packages.

unified solutions for your business needs

CALL RECORDING AND BARGING

Real time call monitoring allows authorised users to monitor and listen to calls of one or more users/agents in real time. It is very useful when needing insight on the quality of the information given by call agents, for example.

Pause/Un-pause call recording to be PCI compliant when handing personal financial information.

CALL ROUTING SUPPORT (LCR)

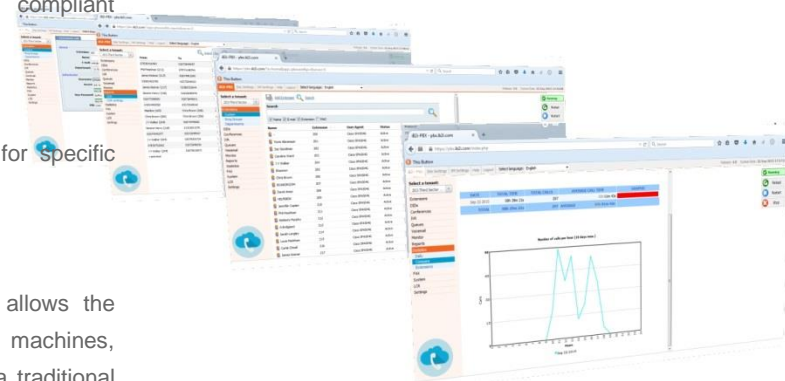
Define a preferred VoIP or PSTN provider for specific destinations.

FAX OVER IP (FoIP)

Fax Over IP and traditional PSTN faxing allows the exchange of fax calls between two fax machines, connected to a network (Internet) or/and to a traditional phone line.

COMPREHENSIVE USER FEATURES

- GROUP HUNT
- CALL FORWARDING
- CALL PARK
- INSTANT RECORDING
- CALL PICKUP
- CALL FILTERS & BLOCKING
- SPEAKERPHONE PAGE
- DIRECTORY / BLF LIST
- LISTEN TO RECORDINGS
- CALL MONITORING
- PHONE CALLBACK
- OVERHEAD PAGING
- PAGING/INTERCOM
- REMOTE ACCESS
- PERSONAL IVR
- MONITORING CONFERENCES

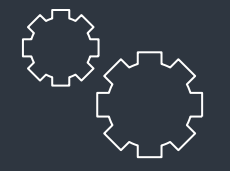


STATISTICS / REPORTING

Gain great insight into details of your calls with live call data records and statistics.

WEB USER SELF CARE

Ease the burden of complicated PBX management with our easy to use Web Administration, and End-User Administration. Saving your organisation time and support resources. This, in turn, reduces system maintenance costs.



CRM INTEGRATION

Integrate with several Customer Relationship Management solutions with support for:

- SALESFORCE
- SUGARCRM
- ZOHO
- ZENDESK



SOFTPHONE / WEBPHONE

- LIVE INTERACTION
- CALLING USING PC AND VOIP
- MS OUTLOOK INTEGRATION
- REAL-TIME POPUP CALL NOTIFICATION

PREMIUM CONFERENCE

iB2i Conference Bridges allow a group of people to participate in a phone call.

The most common form of bridge allows participants dial into a virtual meeting room from any phone.

Improve your business and create a better conference experience with an iB2i virtual telephone meeting room.



UNIFIED MESSAGING SUPPORT

- VOICEMAIL
- INSTANT MESSAGING CHAT,
- FAXING (PSTN, FOIP, FOE)
- SMS
- CLICK-TO-DIAL
- SMART PHONE COMPATIBILITY

ONSITE OR HOSTED

You can have this hosted in the cloud at our UK datacentre network. Have an onsite requirement?

Then you can integrate our iB2i PBX at your offices across Analogue/BRI/PRI or VoIP and benefit from the feature phone system.